



SOARING EAGLE
DATABASE CONSULTING

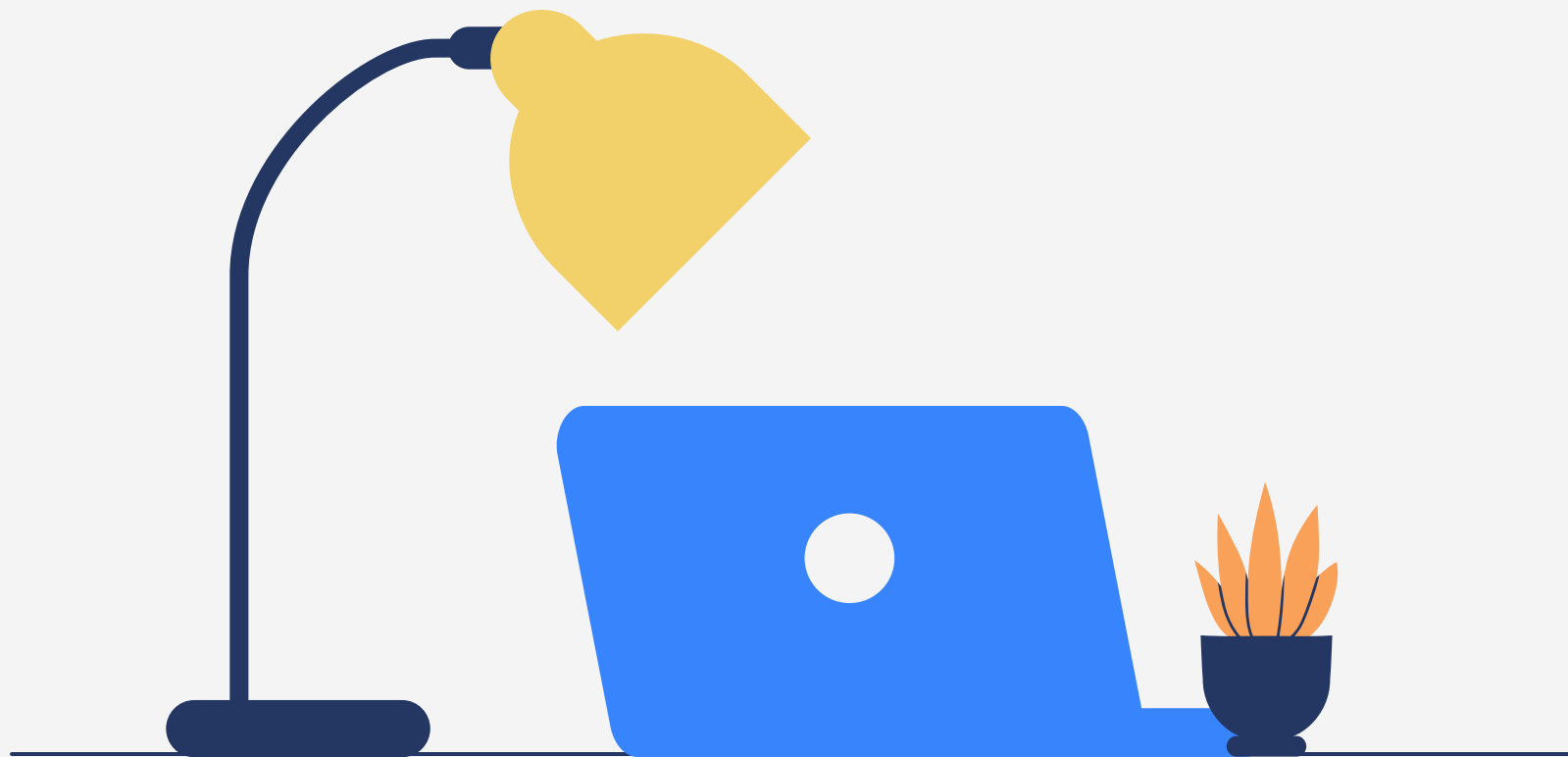
Trust

How to Build and Earn the
trust of your clients



Problems

New client had used several MSPs in the past with poor results



Client tested us including test night and weekend calls



Needed special SLAs and Alerting



We made Mistakes!!!

Solutions



Our IP- Flight Software, made our MSP offering much more Appealing

✓ On Call Team

While we typically have a 30 minute SLA, our response time averages UNDER 1 minute!

✓ Convenience

Easily able to create precise and client specific alerting and reporting

✓ Honest and Straightforward

No Nonsense staff and administration means addressing and resolving mistakes QUICKLY- and NOT repeating them

Does Your Team Need Assistance?



SOARING EAGLE
DATABASE CONSULTING

Short term consulting, P+T, training

Designed to fit your need and provide actionable results

24x7 Managed Services

On Shore experts become your DBA and assist your team to ease your mind

Security / Best Practices Review

Practical, real world answers to your data layer and data management problems

